

Curriculum Vitae
Melissa R. Walter

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Education

College: University of South Alabama
Degree: Doctor of Philosophy (ABD)
Area of Study: Instructional Design and Development

College: University of South Alabama
Degree: Master of Science (2016)
Area of Study: Instructional Design and Development

College: University of South Alabama
Degree: Master of Arts (2008)
Area of Study: Corporate and Public Communication

College: University of South Alabama
Degree: Bachelor of Arts (2005)
Area of Study: Psychology
Minor: Communication

Academic Appointments and Related Experience

Position: **Instructor (August 2017 - Present)**
Location: University of South Alabama, Department of Communication
Duties: Teach undergraduate students in communication studies track courses, develop relevant course materials, advise undergraduate students, serve on department, college, and university committees, and other duties as needed.

Position: **Distance Learning Specialist II (May 2014 – August 2017)**
Location: University of South Alabama Innovation in Learning Center
Duties: Developed training materials; taught workshops on Quality Matters, Sakai, and classroom pedagogy techniques. Gathered and incorporated course content into deliverable formats; created assessment materials; designed, developed, and supported online and blended courses that were in line with Quality Matters standards; coordinated with faculty and support staff to ensure materials were created or

obtained for courses; produced instructional artifacts that were professional, free from errors, within design parameters, and delivered on time; provided support to faculty and staff on matters pertaining to online, blended and web-enhanced courses, managed ILC social media presence.

Position: **Distance Learning Specialist I (July 2013 - May 2014)**
Location: University of South Alabama Innovation in Learning Center
Duties: Provided support to faculty, staff, and students on matters pertaining to online, blended, and web-enhanced courses; assisted in faculty and staff training; assisted in developing training materials and aids, prepared meeting notes for distribution to staff; reviewed competency for faculty certification in Sakai, created and duplicated course materials for faculty, managed the USAonline webpages and login portal.

Position: **Instructional Design Graduate Assistant (August 2010 - July 2013)**
Location: University of South Alabama Innovation in Learning Center
Duties: Assisted faculty with developing online courses and utilizing technology in online and face-to-face courses; produced video materials, podcasts, and job aids; assisted in teaching training courses.

Position: **Adjunct Instructor (August 2008 – July 2017)**
Location: University of South Alabama, Department of Communication
Duties: Taught undergraduate courses such as Introduction to Communication Media (CA 101), Public Speaking (CA 110), Argumentation (CA 210), Interpersonal Communication (CA 211), Communication in Organizations (CA 230), and Small Group Communication (CA 275)

Position: **Graduate Teaching Assistant (August 2006 - July 2007)**
Location: University of South Alabama, Department of Communication
Duties: Assisted in teaching two sections each semester of CA110 (Public Speaking); gave lectures; assigned and graded work; maintained attendance and grade records.

Presentations

Walter, M. R. (2023). AI in Medical Education and Practice. Lecture presented at the USA Whiddon College of Medicine Faculty Friday Seminar series, Mobile, AL.

Walter, M.R. (2017). Introduction to Quality Matters. Presented to Integrative Studies faculty at the University of South Alabama.

Walter, M.R. (2017) 20 Minute Tuesday. Presented at the Innovation in Learning Center and broadcast on Facebook Live.

Walter, M.R. (2015). Motivation. Presented to students enrolled in the Doctor of Business Administration program at the University of South Alabama Mitchell College of Business.

Conference Presentations and Proceedings

Walter, M.R. (2023). Why I chose to embrace ChatGPT (and why you should too). Workshop presented at the Conference on Teaching and Learning (CoTL), University of South Alabama, Mobile, AL.

Walter, M.R. (2018). Quality Matters: Your Partner in Quality. Interactive Workshop presented at the South Alabama Conference on Teaching and Learning, Mobile, AL.

Boyd, B., Gao, Y., Andreo, E., Ostwinkle, C., Simunich, B., & Walter, M. (2018), *QM Rubric Updating: A Panel Discussion*. Panel presented at the QM Connect Conference, St. Louis, MO.

Delmas, P., & Walter, M.R. (2017, May). Increasing the Value of Online and Blended Courses Through Quality Matters Review. Paper presented at the 7th Annual South Alabama Conference on Teaching and Learning, Mobile, AL.

Walter, M.R. (2016). Help! My Course is a Mess! Using QM Standards to “Clean Up” Your Online Courses. Paper presented at the 6th Annual South Alabama Conference on Teaching and Learning, Mobile, AL.

Walter, M.R. (2016, November). CARE about Your Faculty - Implementing QM Templates in Training. Poster presented at the 8th Annual Quality Matters Conference on Quality Assurance in Online Learning, Portland, OR.

Khalsa, G., Rogers, S., McCall, M., Jokelova, A., Ferrell, M., & Bryan, W. (2012). A framework for LMS migration. In T. Amiel & B. Wilson (Eds.), *Proceedings of World Conference on Educational Multimedia, Hypermedia and Telecommunications* (pp. 2272–2276). Chesapeake, VA.

Notable Service

USAonline Advisory Committee, 2012

Quality Matters Coordinator, 2015-Present

CoTL Steering Committee, 2016-2017

Quality Matters 6th Edition Rubric Committee, 2017-2018

Department of Communication Alumni Committee (Chair), 2017-2018, 2022-2023 (Member)

USA Department of Communication High School Public Speaking Contest, 2017-2021

USA Department of Communication Lambda Pi Eta Advisor, 2017-2023

USA Department of Communication United Way Representative, 2017-Present

USA Department of Communication SouthFund Representative, 2018-Present
Publications and Website Committee, 2018-Present
Accreditation and Assessment Committee, 2019-Present
LMS Review Taskforce, 2019
Lecture Capture System Review Panel, 2019
Graduation Reception Committee, 2022-Present
Legacy Committee Member for 7th Edition of the Quality Matters Rubric, 2022-2023
DFT Search Committee, 2023
Undergraduate Curriculum (Chair), 2023-Present
Undergraduate Studies Committee, 2023-Present
Second Year Experience Faculty Fellow, 2023-2024

Thesis

Walter M. R (2009). Campaigning in the new millennium: How the new media affects College students' attention to and participation in the Political process. Unpublished thesis, University of South Alabama.

Memberships

Quality Matters Instructional Design Association

Workshops, Led or Co-led

Aligning Objectives and Assessments
Accessibility in the Online Classroom
Best Practices in USAonline
Camtasia Relay
Camtasia Studio
Classroom Presentation Skills
Collaborative Learning Strategies
E-College Training for Faculty
Graduate Student Learning Management System Training
Microsoft Office Mix
Sakai Training for Faculty
Quality Matters Active Learning Strategies
Quality Matters Aligning Instructional Materials, Activities & Tools with Objectives
Quality Matters Applying the QM Rubric Workshop
Quality Matters Connecting Learning Objectives and Assessments Workshop
Quality Matters Developing Activities to Engage Your Learners
Quality Matters Developing Consistent Navigation
Quality Matters Helping Learners Track Their Progress
Quality Matters Increasing Learner Engagement with Web 2.0 Tools
Quality Matters Master Reviewer Recertification Course
Quality Matters Measurable, Precise, Consistent and Clear Objectives

Quality Matters Peer Reviewer Course
Quality Matters Rethinking Assessments for Application & Engagement
Quality Matters Rethinking Content for the Online Classroom
Quality Matters Using the Flipped Approach for Synchronous Online Learning

Certifications

Sakai Learning Management System Certification (2012)
Quality Matters Face to Face Facilitator (2013)
Quality Matters Peer Reviewer (2013)
Quality Matters Online Facilitator (2014)
Quality Matters Master Reviewer (2015, 2023)
Quality Matters Certified Course Review Manager (2015)
Quality Matters Teaching Online Certificate (2016)
Quality Matters Peer Reviewer Course Facilitator (2016)
Canvas Fundamentals Training (2019)
Quality Matters Master Reviewer Course Facilitator (2023)

Professional Development

Getting Started with Team-Based Learning, 2017
Creating Infographics for Learning, 2017
Cybersecurity Awareness Training, 2017, 2019
Mosaic: Prevent Discrimination and Harassment Together, 2017, 2019, 2021, 2023
Mosaic: Prevent Sexual Violence Together, 2017, 2019, 2021, 2023
New Faculty Scholars Program, 2017-2018 Cohort
Faculty Development Day, 2017, 2018
Quality Matters Master Reviewer Recertification, 2018, 2019, 2020
ACUE Course in Effective Teaching Practice, 2018-2019
South Alabama Conference on Teaching and Learning, 2018, 2019, 2020
Quality Matters Conference, 2016, 2017, 2019
ILC Summer Institute, 2020
Adobe “Design Fun Apps with Your Students” Course, 2020
AGSC/Stars Webinar, 2021
ILC “March Madness” Mini-Course, 2021
Camtasia Studio Training, 2021
Creating Infographics with Adobe Express, 2022
Adobe Express Train the Trainer, 2022
Embracing the Power of Generative AI Webinar, 2023
Demystifying Generative AI Webinar, 2023
Information Security Awareness Training, 2024
ILC Student Panel on Diversity and Inclusion, 2024
LevelUP Your Course Mini-Course, 2024

